

Centrepay information

The State Debt Recovery Office (SDRO) can arrange to have your fortnightly instalment payments deducted from your eligible Centrelink Benefit using the Centrepay program:

- All Centrelink payments are eligible for the Centrepay Program. Centrepay deductions are voluntary
- Deductions will automatically cease when your instalment arrangement is paid in full
- If your Centrelink payments are cancelled and/or you stop making payments via Centrepay, you are still required to make your agreed repayments to avoid further enforcement action
- You must contact SDRO to add new enforcement orders to your payment arrangement. We will then reassess your repayment amounts and advise Centrelink of any changes
- You can make changes to your Centrepay deductions by contacting either SDRO or Centrelink
- If you wish to set up Centrepay deductions for your fortnightly instalment payments, please read the following authorisation and sign the declaration where indicated.

Deduction authorisation

I authorise SDRO to advise Centrelink:

- to make the nominated deduction each fortnight from my current Centrelink payment(s) in respect of my agreement with SDRO
- to vary the deduction or target amount or suspend the nominated deduction from time to time to ensure my obligations under my arrangement to pay by instalments are met
- of my correct account or billing number if required.

I give permission for Centrelink to pay the amounts directly to SDRO. I understand that:

- it is my choice to have amounts deducted from my Centrelink payment and that I can change or cancel the deduction at any time by contacting SDRO or Centrelink
- if I transfer to another eligible Centrelink payment in the future that my current deductions will continue
- if I stop using SDRO services but do not stop my Centrepay deduction, SDRO may instruct Centrelink to stop the deduction
- Centrelink will notify me in a letter of any changes to my deduction details, including changes requested by SDRO
- if deductions from my Centrelink benefits are cancelled for any reason, I am still required to make the agreed repayments on my arrangement to pay by instalments
- my consent will be noted on my account record with SDRO.

Declaration

I have read and completed the information on this form and request that SDRO organise Centrepay deductions on my behalf.

Signature

Date

Privacy statement

Your personal information is protected by law. Centrelink may give your information to SDRO for the purposes of:

- checking your account number and the amount you want to pay
- reconciling your payment deduction details.

SDRO may give your personal information to Centrelink for the purposes of:

- establishing a Centrepay arrangement to make payments by instalments
- setting a target amount, equal to your current instalment arrangement, for the Centrepay deductions
- updating deduction or target amounts as required

You may correct or update your personal information by contacting SDRO.