



How to Lift RTA Restrictions

An RTA restriction can include:

- driver licence suspension – you cannot drive any vehicle while your licence is suspended
- vehicle registration cancellation – your vehicle can no longer be driven on the road
- customer business restriction – you are unable to do business with the RTA.

A \$40 RTA cost may be added to your enforcement order for each restriction.

Why do I have an RTA restriction?

You failed to pay an outstanding enforcement order by the due date.

What will happen if I still don't pay the enforcement order?

Further enforcement action will take place. This can include:

- garnisheeing part or all of your wages or bank account
- seizing your goods or property
- placing a charge over any land fully or partly owned by you.

A \$50 fee may be added to your enforcement order for each restriction.

Applying for a time to pay arrangement allows you to pay your enforcement order(s) by instalment. However, SDRO will not lift RTA restrictions once the RTA has been directed to apply one.

How to lift RTA restrictions under a time to pay arrangement

SDRO can direct the RTA to lift restrictions if:

- this is your first application for a time to pay arrangement
- you have previously paid out your enforcement orders under a time to pay arrangement without any defaults
- you make six consecutive payments in accordance with your current time to pay arrangement.

How to have RTA restrictions lifted earlier

You can have your RTA restrictions lifted immediately by paying all enforcement orders in full. Payments can be made at any RTA motor registry. If paying SDRO, you will need to check with the RTA the next business day that any restrictions have been lifted before driving.

SDRO can consider lifting RTA restrictions earlier if you fax a time to pay application to 6354 7302 and you can prove through supporting documentation that the imposition of the restrictions may adversely affect one or more of the following:

MORE INFORMATION



www.sdro.nsw.gov.au

For Penalty Notice, Penalty Reminder Notice or Warning Notice enquiries:



1300 138 118
8:00 am – 5:30 pm, Mon. to Fri.
Hearing or speech impaired users:
TTY 133 677
Speak and Listen 1300 555 727



(02) 4937 9111



Email us via:
www.sdro.nsw.gov.au/contactus.html



PO Box 786
Strawberry Hills NSW 2012



Payments by post:
PO Box 4444
Parramatta NSW 2124

Payments by phone:
1300 130 112 (Local and interstate)
612 9087 7917 (Overseas)

See your penalty notice
for other payment options

Overseas clients, call 612 4937 9207.

For Enforcement order, Roads and Traffic Authority Sanction, Property Seizure order, Garnishee order or Time to Pay order enquiries:



1300 655 805
8:00 am – 5:30 pm, Mon. to Fri.
Hearing or speech impaired users:
TTY 133 677
Speak and Listen 1300 555 727



(02) 6354 7302



info@sdro.nsw.gov.au



PO Box A2571
Sydney South NSW 1235



Payments by post:
Locked Bag 2128
North Sydney NSW 2059

Payments by phone:
1300 130 112 (Local and interstate)
612 9087 7917 (Overseas)

See your enforcement order
for other payment options

Overseas clients, call 612 6354 7000.

Office of State Revenue: A division of the Department of Finance & Services

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The health and safety of a person dependent on you

This evidence can come from a medical practitioner, community services or welfare agency, or a community organisation and must detail the following information:

- a description of the illness and whether the condition is ongoing
- how often you are required to transport the person or attend a community service
- whether alternative transport can be used. Does the illness prevent the person from using public transport?

Your own medical circumstances

You must provide documentation from a medical practitioner, hospital or health institution showing you have a serious chronic or ongoing medical (physical or mental) condition that:

- requires you to travel to and from a medical facility on a regular basis to receive treatment
- is ongoing and states how often you require treatment
- prevents you from travelling on public transport. You will also need to show no other alternative transport can be used (ie no one else can provide the transport).

Employment

If you are employed, provide a current pay-slip or bank statement, as well as a letter from your employer that:

- outlines what duties you perform that require a driver licence or your vehicle registration
- advises how often you are required to drive for work
- states that your employment will cease because of the restriction as there are no other duties you can perform during the time that restrictions are in place.

If you are self-employed, you must provide evidence that proves you are self-employed, such as:

- a copy of a contract or letter from your contractor that sets out the nature of your work
- a letter from your accountant which details the nature of your work.

If you have been offered a job you must provide a letter from your prospective employer advising:

- your employment start date and the number of hours you will be working and your hourly rate of pay
- the specific duties you will be required to perform that require a driver licence.

Indigenous driver training program

You must provide a letter from an Aboriginal liaison officer certifying that:

- you live in a rural indigenous community
- you have enrolled in a driving training program or school to obtain a driver licence.

Remote location

You must provide documentary evidence that your home address is outside of an area serviced by public transport. This can include any three of the following: a copy of a lease agreement, electricity bill, bank statement or landline telephone bill.